



Product Advisory

August 23, 2006

Dear BP Solar Customer:

This product advisory is intended to communicate a potential risk of using certain BP Solar products in certain types of installations. This notice is being circulated to current and past BP Solar distributors and installers and we ask that it be further communicated to ensure that all potentially affected installers and end users are made aware.

We have identified that there is a limited risk of overheating of the junction box that has led to scorching when the type of product referenced below is used in the environment and for the applications described. This can result in secondary roof damage to non-fire resistant roofing or mounting materials.

The product, environment, and application potentially affected are as follows:

- **Product:** Limited to BP Solar framed or laminate modules manufactured between 2002 and 2004 which could correspond with installations from 2002-2005. These products include the BP Solar 3, 4, and 5 Series as well as the SX line.
- **Environment:** Limited to product mounted on or integrated into roof coverings which are not fire resistant or which utilize wooden or other flammable materials located above the fire resistant roof covering. Fire resistant roof applications listed to Class A under UL790 and other fire resistant materials such as concrete tile are not affected. If you are unsure what constitutes flammable material, please contact us at the number below.
- **Application:** Limited to high voltage systems with an open circuit voltage greater than 100 volts DC (more than four 36 cell or two 72 cell modules connected in series).

If you are aware of an installation that meets all the above criteria, then please contact BP Solar immediately at bpsolarwarranty@bp.com or call 1-800-891-2163 from 8AM to 12AM Eastern Standard Time. We will immediately arrange for the system to be disconnected as a precautionary measure and schedule an inspection of any such system, at our cost, to ensure safe operation.

We apologize for any inconvenience that this may cause. As always, the safety of our products and our customers is our primary focus.

Sincerely,

Mary Shields
President, BP Solar North America

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