



**ROLLS BATTERY WARRANTY CLAIM FORM & BATTERY TEST SHEET**

For Technical Support or submission of warranty claim for ROLLS batteries due to manufacturer defect, a completed claim form & battery test sheet is required. Please complete the following information and submit these details via your Support Ticket online or FAX to the Technical Support Department at 1.800.681.8447. When qualified, replacement or pro-rated cost and shipping fees will be provided and arranged by Rolls Battery Customer Service. Distributors/Dealers: upon approval, re-stocking arrangements or credit on your account may be issued where applicable.

WITH THIS PROCEDURE YOU DO NOT NEED TO RETURN BATTERIES UNLESS INSTRUCTED TO DO SO BY SURRETTE BATTERY COMPANY.

BATTERY MODEL:	QUANTITY:	DATE:
BATTERY DATE CODE <sup>1</sup> :		INSTALL DATE:
CUSTOMER NAME:		PHONE/E-MAIL:
DEALER NAME:		PHONE/E-MAIL:
SYSTEM INFORMATION: STAND ALONE <input type="checkbox"/> GRID-TIE <input type="checkbox"/> MARINE <input type="checkbox"/> BACK UP <input type="checkbox"/>	DATE CODE(S) <sup>1</sup> :	
SYSTEM VOLTAGE: <del>12V</del> <del>24V</del> <del>48V</del> <del>AA</del> V		

CHARGING SOURCE:	Type	Qty	VOLTAGE	WATTS	Notes:
SOLAR PANELS					
WIND					
GENERATOR					
ALTERNATOR					
AC CHARGER					
OTHER					

AVERAGE DAILY CONSUMPTION: (KWH/AC OR AH/DC)

---

ANY IRREGULAR OCCURANCES such as (LIGHTNING, COMPONENT / CONTROLLER FAILURE)?

---

INVERTER MAKE:	MODEL:
----------------	--------

CHARGER OUTPUT:	VOLTS DC	AMPS DC
-----------------	----------	---------

Solar Charge Controller Model:			Inverter/Charger		
Settings:			Settings:		
BULK:	Volts	Hours	Volts	Hours	
ABSORPTION:	Volts	Hours	Volts	Hours	
FLOAT:	Volts	Hours	Volts	Hours	
EQUALIZATION:	Volts	Hours	Volts	Hours	

<sup>1</sup> DATE CODE IS FOUR DIGIT NUMBER EMBOSSED ON TOP EDGE OF 4000 SERIES BATTERIES, NEG. TERMINAL OF FLAG TERMINAL MODULAR BATTERIES OR AN INTERNAL TERMINAL ON MONTREAL TERMINAL BATTERIES.  
1ST DIGIT = DAY OF WEEK (5 = FRIDAY) - 2RD AND 3RD DIGITS = WEEK OF YEAR - 4TH DIGIT = YEAR (2 = 2012)

READINGS TAKEN FROM POS (+) TO NEG (-) END OF BATTERY STRING

DATE:

Ambient Temperature:		°C or °F	
CELL	SG	Cell Temp.	OPEN CELL VOLTAGE <sup>2</sup>
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			

		°C or °F	
CELL	SG	Cell Temp.	OPEN CELL VOLTAGE <sup>2</sup>
25			
26			
27			
28			
29			
30			
31			
32			
33			
34			
35			
36			
37			
38			
39			
40			
41			
42			
43			
44			
45			
46			
47			
48			

<sup>2</sup>OPEN CELL VOLTAGE SHOULD BE TAKEN AFTER 2 HRS REST WITH NEGATIVE LEAD REMOVED

If your system has more cells copy this page as required.